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TO RETURN TO THIS PAGE

[CLICK ON HERE FOR THE SHERIFF'S REPORT DATED MAY 5, 2015
\(COMMISSION'S REQUESTS\)](#)

[CLICK ON HERE FOR THE SHERIFF'S REPORT DATED JUNE 19, 2015
\(SCANNERS\)](#)



JIM McDONNELL, SHERIFF

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169



May 5, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS
MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JIM McDONNELL
SHERIFF

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in-progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Performance Recording and Monitoring System (PRMS) continues to be developed. Developers continue to develop the recording and monitoring functions of the application, and several of the modules have been completed. Developers have completed the summary report functions for the Watch Commander's Service Comment Report (WCSCR), force, traffic collision, and custody complaint modules. This recommendation is on schedule to be completed by December 2016.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The body scanners at the Department's Inmate Reception Center (IRC) are under evaluation. Staffing issues remain a challenge. The scanner located at IRC's Booking Front was not operational for five days in January 2015, and one day in February 2015, due to software issues. The scanner located at the Department's IRC Old Side Court Line was not operational for eight days in February 2015 due to conveyor belt issues. The Department's Custody Division Management scheduled a meeting with the body scanner vendor on March 19, 2015, to discuss service related issues.

The IRC Booking Front scanner has scanned 8,424 new inmate bookings from October 17, 2014, through February 21, 2015. This scanner operates Monday through Friday, during a portion of Dayshift and PM shift as inmates are being processed. This scanner has also been used intermittently on weekends when staffing is available.

The Department's IRC Old Side Court Line scanner scanned 3,491 court returnee inmates from January 9, 2015, through February 21, 2015. Due to staffing limitations, this scanner operates Monday through Friday, several hours on Dayshift and PM shift for a limited number of hours as inmates return from court. No contraband was identified or recovered for both scanners during this time period.

The Department's Century Regional Detention Center (CRDF) ended a 90-day body scanner pilot program on February 8, 2015. During the 90-day pilot program, 3,010 inmates were scanned, including court returnees and new bookings. Throughout the duration of the pilot program one item of contraband was recovered. Although the pilot program has ended, the body scanner continues to operate on all three shifts, seven days a week. Since the pilot programs conclusion, deputies have recovered prescription medication concealed in the body of one inmate, and methamphetamine,

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

marijuana, and metal objects used for body piercings concealed in the body of another inmate.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

On September 30, 2014, the Board approved \$1.6 million in ongoing funding for administrative support staff in accordance with this recommendation. The Department's Custody Division has filled 13 of the 19 professional staff positions. The remaining professional staff positions are projected to be filled by May 2015.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

The Department's Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) has increased the number of assigned personnel to 43 of the recommended total of 64. It is anticipated the remaining positions will be filled during implementation of Phase III of the CCJV recommendations. IMPAAC has selected the Head Compliance Auditor, and the candidate has completed the Department's background investigation process (anticipated start date of May 2015). The class specification for IMPAAC's new Law Enforcement Auditor position was completed and approved. The Department's Examinations Unit and IMPAAC are now developing the testing procedures and anticipate the exam to be ready by May 2015.

The Department's IMPAAC was also tasked with coordinating the Department's new Shooting Review Committee, which will review Department members that have been involved in two or more shootings. This committee will be comprised of the captain of IMPAAC and five lieutenants from the following Department units: Internal Affairs Bureau, Risk Management Bureau, Special Enforcement Bureau, Training Bureau, and the involved employee's unit of assignment. The committee will make a thorough assessment of the shootings from a tactical, training and risk management perspective. IMPAAC has already completed 1 review and is currently reviewing another incident. To date IMPAAC has completed 8 audits and 21 special projects for the Department.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Leadership and Training Division.

The Department continues to schedule and hold mandatory training classes for force, ethics, and supervising mentally ill inmates. Backfill overtime is provided to units to enable line personnel to attend the training classes. The end-of-year results of the Department's stated Phase I and Phase II goals are listed in the table below:

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

Training Class	Phase I		Phase II	
	June 2014 Goal	June 2014 Actual	Feb. 2015 Actual	June 2015 Goal
Identifying and Interacting with Mentally Ill Inmates	20%	32%	75%	70%
Force Concepts/Ethics	20%	22%	55%	60%
Jail Specific Restraining Techniques	20%	30%	69%	65%
Use of Force Investigations for Supervisors	90%	97%	97%	97%
Inmate Extraction Training	60%	63%	81%	90%

The Department will continue these mandatory classes until all line personnel have attended. The current class action litigation will delay the implementation of the Annual Training Plan as originally envisioned. However, the class action litigation will result in the implementation of a training plan that the Department's Custody Division has agreed to fulfill.

The Department's Custody Training and Standards Bureau completed the hiring process for six of the seven Phase II items, which includes four sergeants and two instructors. A statistical analyst previously identified in last quarter's report failed to pass the background process. The Department currently has no active list for a statistical analyst. The Department's Examinations Unit was notified and they have developed a statistical analyst test. The announcement was published in March. It is anticipated that the test will be administered in April. The hiring for Phase III will begin in July 2015, which will include five additional items.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau (IAB) team members continue to complete additional requisite training. The IAB team's caseload remains at approximately ten cases per investigator. The average case completion time is still 9 months per case.

The Department's Internal Criminal Investigations Bureau (ICIB) reduced its average caseload per investigator from 6.5 cases to 4.4 cases. However, the average case completion time increased from 4.9 months to 5.1 months. The increase in completion time is related to the complexities of some cases and the need for additional support staff to assist in the case closure process.

Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Department's Custody Automated Reporting and Tracking System (CARTS) Inmate Complaint Module continues to operate in a maintenance/production mode. Eight document scanners were purchased for the Department's Medical Services Bureau

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

(MSB) for processing inmate complaints. The scanners are currently being configured for deployment, and CARTS is undergoing application enhancements to communicate with the acquired document scanners. The software enhancements will allow full participation by the Department's MSB staff to process inmate complaints/requests. The completion of the MSB CARTS Inmate Complaint Module is expected by July 1, 2015.

The Inmate Welfare Commission approved funding for the Department's Inmate Data Network (IDN) on January 30, 2015. The cost for the IDN funding is \$2.75 million, which includes the infrastructure to separate the Department's Sheriff's Data Network (SDN) from the proposed IDN and also to purchase 500 computer tablets for the CARTS Inmate Complaint/Request Module. Specifications for the computer tablets, along with the enclosures and network infrastructure are being developed and are expected to be released for procurement in June 2015. Additionally, five new technology positions were requested in the Fiscal Year (FY) 2015-16 Budget to support the IDN and computer tablet project.

Between January 1, 2015, and February 27, 2015, the computer tablets processed 43,507 requests for information, 2,419 requests for service, and 167 complaints (e.g., not receiving medication, specific diet, and/or living conditions etc.). There was a total of 18 personnel complaints.

The Department has also completed the task of manually inputting five years of historical data regarding complaints against staff from FAST into PPI. The information is now available to Department supervisors.

The Department's Custody Division is requesting funding to create a grievance team with staff at each facility to be supervised by a lieutenant. The lieutenant would serve as the grievance coordinator and would be responsible for collecting, analyzing, and managing grievances. The lieutenant would also be responsible for revising the current inmate grievance policy, the current grievance complaint/request form, and to coordinate with the Court Monitors appointed by United States District Judge Dean Pregerson in the matter entitled by Rosas, et al. v. Jim McDonnell, Case No. CV 12-00428 DDP (Rosas Case).

The Court Monitors have developed an Implementation Plan that the Department will be required to adhere to as part of the Rosas Case. Item number 6 of the Implementation Plan, Inmate Grievances, and other Complaints of Excessive Force requires a revision of the inmate grievance system, and requires additional oversight of the grievance process. Future reporting of Recommendation 7.14 should defer to the Rosas Case implementation.

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

The additional cameras identified for the Department's IRC, Men's Central Jail, and Twin Towers Custody Facility have been installed. Infrastructure upgrades have been completed and the cameras are recording. On January 5, 2015, the camera installation phase began at the Department's CRDF. The camera infrastructure will support 491 cameras at CRDF. In addition, the computer room air conditioners have arrived, and installation has begun. This project remains on task for completion in December 2018.



JIM McDONNELL, SHERIFF

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
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June 19, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
30-DAY REPORT BACK ON BODY SCANNERS

At the May 5, 2015, Board meeting, the Los Angeles County (County) Sheriff's Department (Department) was requested to report back in 30 days on the current status of the body scanners being utilized in the Department's Custody Division. Specifically, the Department was asked to discuss staffing and equipment challenges and the next steps in relation to augmenting the body scanner project.

The Department first began looking into the feasibility of body scanners in 2010. In 2011 the Citizens' Commission on Jail Violence (CCJV) made a formal recommendation to utilize body scanners within the County's jail system. On May 29, 2012, the Board approved funding for the Department to purchase approximately 17 body scanners. The approval to purchase the body scanners did not include a request for staffing to operate the equipment.

After a thorough research and bidding process, a vendor was selected on May 6, 2013. The time necessary to purchase and receive the equipment, upgrade Department infrastructure where the equipment was slated to be placed, and gain labor union approval resulted in a pilot project beginning at the Department's Inmate Reception Center (IRC) on April 21, 2014. The IRC pilot project involved placing one body scanner at the IRC intake area and one body scanner at the Department's Men's Central Jail Old Side Court Line. The IRC pilot project and evaluation period came to a conclusion on August 7, 2014. After this successful pilot project period, the pilot project was expanded to the Department's Century Regional Detention Facility from November 10, 2014, through February 8, 2015.

A Tradition of Service

As recognized at the inception of the pilot project, the number of body scanners deployed in the pilot project were insufficient to scan every inmate entering those locations during peak intake periods. Due to lack of capacity to scan every inmate entering the area, random inmates were selected to be scanned as opposed to being subjected to an unclothed body search.

During the pilot project, approximately 19,000 inmates were scanned by the three body scanners deployed in the pilot projects, which represents approximately 20 percent of inmates who passed through the identified areas. A few contraband items were discovered during the routine body scans, which included methamphetamine, a spoon, and a syringe. In addition to routine scanning, jail investigators often used the body scanners for inmates they had received information about possibly possessing contraband. These scans revealed drugs and in one case a handcuff key.

During the Department's pilot project, several challenges arose. Those challenges, along with the actions taken to mitigate them, are listed below:

- Some inmates did not go through the body scanners reportedly because they stated they were ordered by gang members to refuse. Despite preferring the scan to a strip search, the inmates refused out of fear of retaliation from prison gang members. Because a significant portion of the custody population cooperated with the scanning process, the overall refusal rate was approximately 6 percent. The inmates who refused were subjected to an unclothed body search per the Department's Custody Division policy. No contraband was discovered during these body searches.
- Image evaluation of the scanned inmate is a learned skill and formalized training has been limited. The staff operating the body scanners and interpreting the images have had difficulty deciphering the image results. The Department has looked into acquiring advanced training, but there are no local/viable options at this time. Despite this challenge, staff are becoming more experienced and have consulted with medical staff on questionable scans. This has significantly helped raise the skill level of operators. The Department is continuing to look for training opportunities to help in this area, and has asked the vendor to assist with enhanced and ongoing training options.
- Due to staffing shortages, there are times the Department has been unable to use the body scanners. As mentioned, additional staff was not requested or received until the Department had experience with operating the equipment. After having a better understanding of resource needs and intake flow rates, the Department is in the process of analyzing the necessary number of scanners and appropriate staffing models with the goal to eliminate the use of unclothed body searches to the extent possible. The Department has been working with consultants to assist with an independent analysis, and intends to work with the Chief Executive Office to submit

a comprehensive budget request to expand body scanner utilization via the Fiscal Year 2015-16 supplemental budget process.

- There have been service related issues with one of the body scanners. Overall, the machines have performed well with no mechanical malfunctions realized to date. Flooding at one facility caused damage to a body scanner. Despite the fact the damage was not the manufacturer's fault, the time to get the body scanner back online was unacceptable. In speaking with the vendor, they acknowledged service delays, particularly with local parts inventory. Executives from the vendor met with Department and County Counsel staff in March 2015 and discussed the Department's concerns and expectations. The vendor is now committed to correcting their systems to ensure satisfactory responses for any future service calls. The vendor has obtained a local area to warehouse spare parts and is in the process of modifying their service contract to ensure quicker response times.

Overall, initial deployment of the body scanners has been successful and expansion of the use of body scanners continues. Inmates have stated they prefer the body scan process over traditional strip searches. The Department recognizes the body scanners create a less tense and more humane approach to contraband reduction and detection. The next deployment will be the addition of two body scanners at the Department's Pitchess Detention Center South Facility (PDC South). PDC South houses inmates who work outside of security and pose the greatest risk for smuggling contraband into the County's jail system. These body scanners will be placed in the work change area and will allow the Department to continue to evaluate the scanners and vendor utilizing existing resources. The vendor has indicated that it could take up to 90-days to receive and install these body scanners.

In addition to the next expansion, as previously mentioned, a full review of inmate ingress locations is underway. This evaluation includes quantifying inmate flow rates from low intake to peak intake periods, as well as a full physical plant evaluation, including available space, path of travel, and electrical load issues for each of the County's jails' intake areas. This evaluation will assist in informing the Department and County of the optimal number of body scanners needed to scan the inmates, any physical plant modifications that need to occur, and the number and classification of staff needed by day and shift to meet the goal of eliminating to the extent possible the unclothed body searches throughout the County's jails. The review is underway and is anticipated to be completed by the submittal of supplemental budget changes.

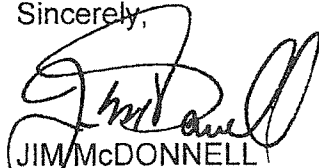
The Honorable Board of Supervisors - 4 -

June 19, 2015

We appreciate the Board's support of this project and look forward to ongoing discussions and expansion of the project.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division-General Population, at (213) 893-5017.

Sincerely,



JIM McDONNELL
SHERIFF